



## Enrolling for Mobiliti

Log onto Online Banking at [www.my-investors.com](http://www.my-investors.com)

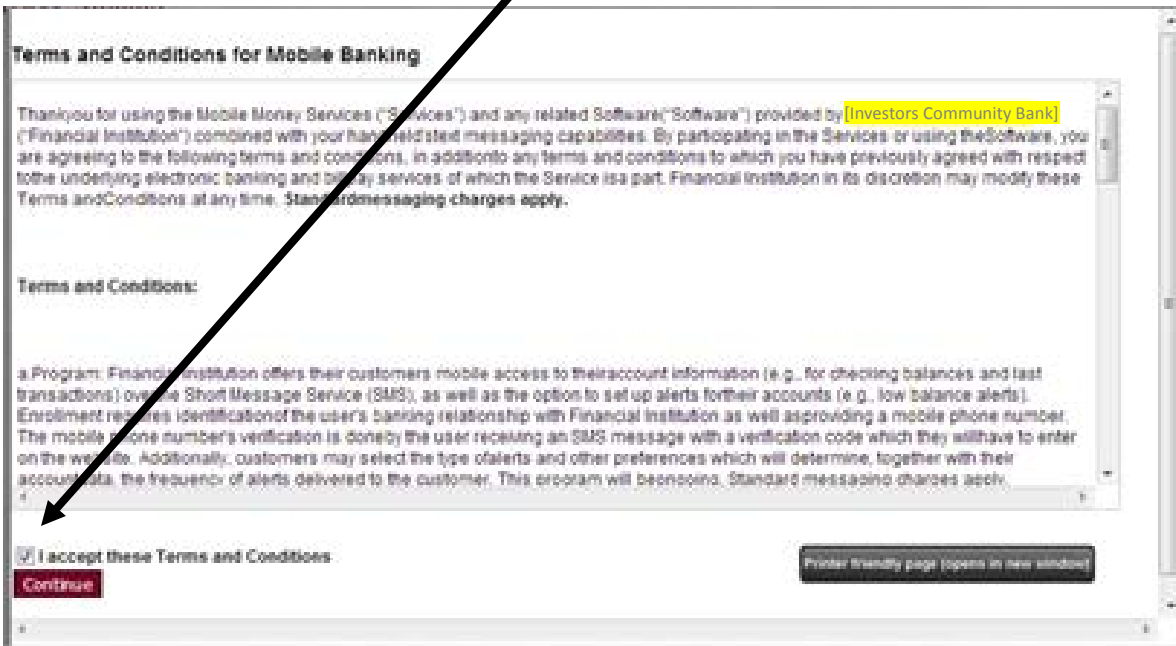
Go to *Services* > *Mobiliti*



Click on Enroll.

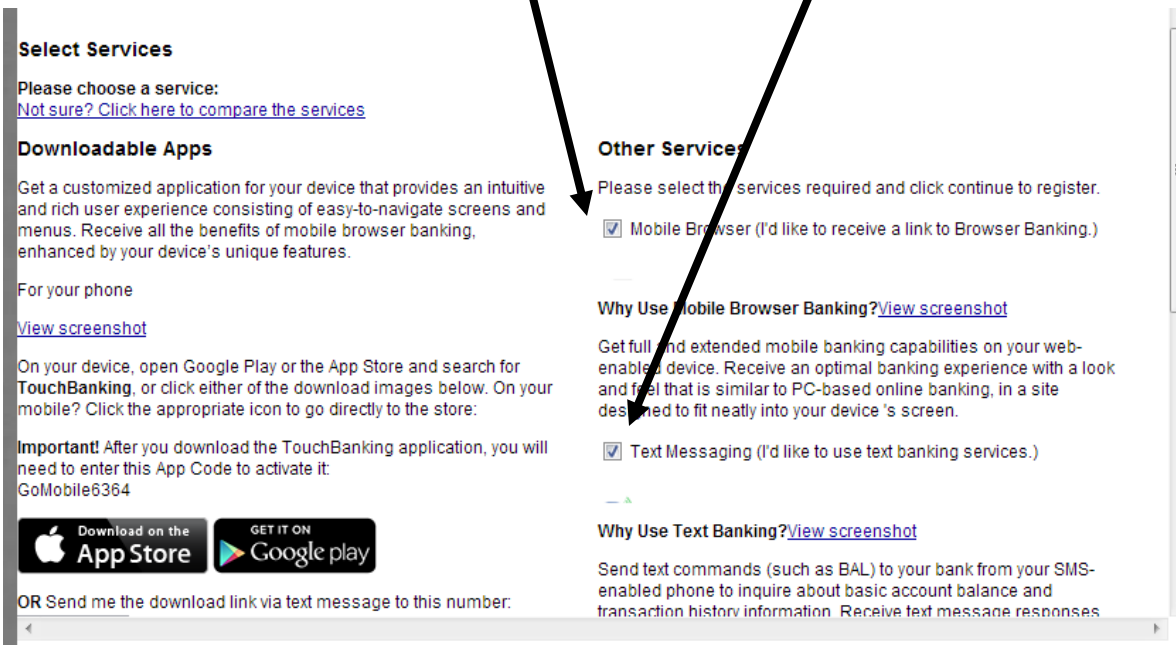


Check the box next to “I accept these Terms and Conditions” and the continue button will appear after the check is in the box.



Click “Continue”.

Select your services (TouchBanking App, Mobile Browser, or Text Banking). Scroll down and click “Continue”.



**AFTER YOU DOWNLOAD THE TOUCHBANKING APPLICATION FROM THE APP STORE OR GOOGLE PLAY, YOU WILL NEED TO ENTER THIS APP CODE TO ACTIVATE IT ON YOUR PHONE: GoMobile6364**

[More Information about downloading the TouchBanking App at the end of these instructions.](#)

Choose your Time Zone and which accounts you wish to display on your mobile device. You may change the nickname if you wish.

After choosing accounts, click **“Continue”**.

Enter in your mobile phone number.

Click **“Continue”**.

You will receive an Activation code via text to the number you activated. Enter that activation code and click “Activate”.

Enter Activation Code

Enter the activation code we sent to your phone.

Activation Code  [Activate](#)

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By registering for Mobile Banking, or changing your registration information, you certify that:

- A. You are the account holder, or
- B. You have the account holder's permission to do so.

Message and data rates may apply. For help, text "HELP" to 31727. To cancel, text "STOP" to 31727 at any time. Message frequency depends on account settings. For assistance, please contact customer service at 650-646-3733.

Activation Successful [Print This Page for My Records](#)

**Important Information**

**Text Message Banking**

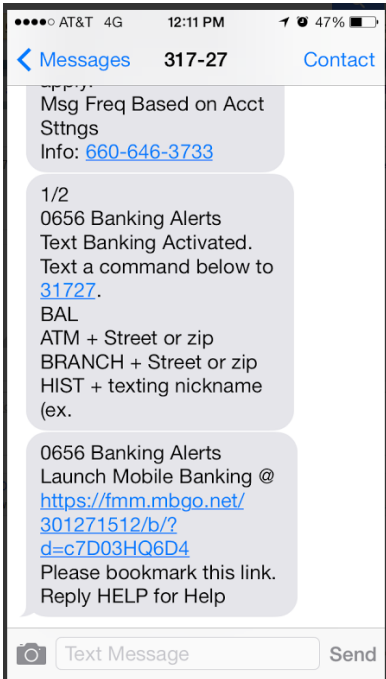
- Expect to receive a text message with your mobile banking short code and texting commands
- Text "BAL" for your balances
- Text "HIST" = your account's texting nickname for a list of transactions (ex. HIST CT)

**Mobile Browser Banking**

- Expect to receive a text message with a link to the mobile banking site
- Click and bookmark the mobile banking site's unique link

[Go to Mobile Banking Main Menu](#)

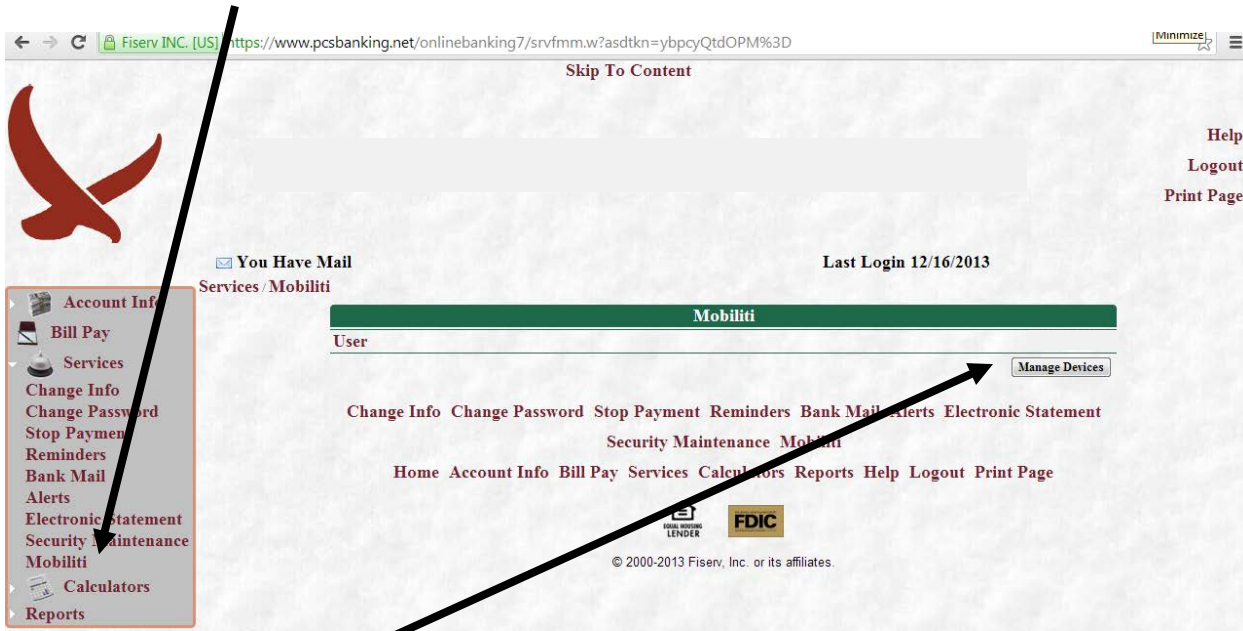
You will receive text messages that states that you have activated Text Banking and you will receive another one with a link to launch mobile banking from a web browser if you chose that option.



## Manage Devices

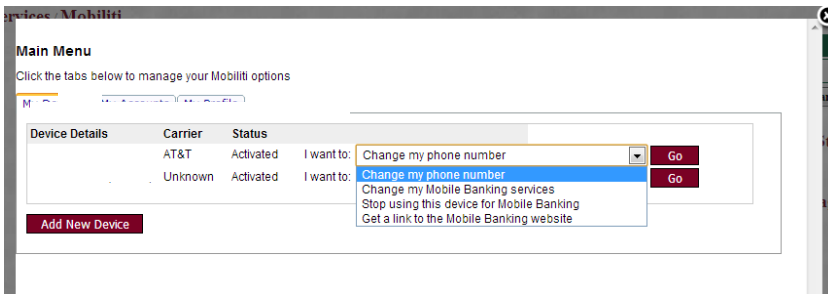
You have the ability to manage certain options for your Mobile phone through Internet Banking:

Go to *Services>Mobiliti*



Click **“Manage Devices”**.

You will have three tab options: My Devices, My Accounts, My Profile:



Under the **My Devices** tab the following options will appear to you in the drop down:

- Change my phone number
- Change my Mobile Banking services
- Stop using this device for Mobile Banking
- Get a link to the Mobile Banking website

The **My Accounts** tab is where you can select or deselect different accounts that you either want to view or not want to view through mobile banking and also change or add a nickname for each account. Once you are done with your selection on this screen click **update accounts**.

### Main Menu

Click the tabs to manage your Mobile Banking options.

My Phones My Accounts My Profile

Select the accounts you want to access in Mobile Banking. For each account, enter a short nickname to identify the account in the text messages you send to request your transaction history.

| Eligible Accounts   | Texting Nickname |
|---|------------------|
| 1. <input checked="" type="checkbox"/> N/A (*1111) Checking | 1                |

#### What's a Texting Nickname?

The nickname identifies the account in a text message. For example, to check your transaction history, text HIST followed by the account nickname, such as S1.

Update Accounts

The **My Profile** tab is where you can change the time zone.

## Sending text messages through Mobile

You can send text messages through your mobile phone to get your balance, history, ATM info, branch address, or to stop using mobile banking.

Example: if you want to send a text to get your balance for all of your accounts you would send a text to 31727 with the following information in the body of the text:

BAL 0208

That will send you the balances to all of your accounts. With the balance text you cannot specify just one account to get the balance, it will always return the balances for all accounts you have activated.

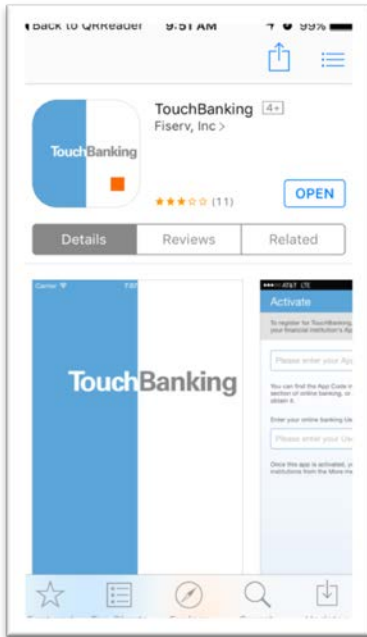
If you wanted to send a text message to get the history of your checking account you can specify which account by the nicknames you chose when you selected which accounts you wanted activated in Mobile Money.

HIST 0208 Mine

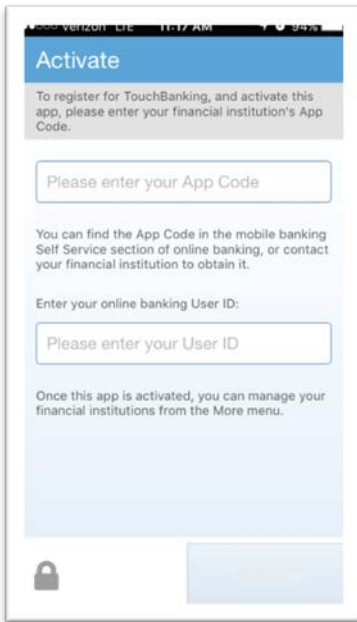
This will return all history for the account you named 'Mine'. You can text back the word 'next' in order to get more history items for that account. You can get the amount of history through Mobile that you can view through Internet Banking.

## Downloading the TouchBanking App from the App Store or Google Play to your mobile device

Search for “TouchBanking” by Fiserv, Inc. on your mobile device and download the free app.



On the activation screen you will need to type the App Code: **GoMobile6364**



You will need to **enter your username** and **answer a security questions** the first time and then it will prompt you each time you open the app to **enter your password**. Accept the Terms and Conditions, and click “**Continue**”.



From the home screen you can check:

- Accounts and history
- Transfer funds from any of your accounts listed
- Payments – Make 1-time bill payments, manage scheduled payments and access POP Money
- Deposits – Receive money from people through POP money
- More - Review Services and Log out

If you have any questions or concerns, you may contact us at (660) 646-3733 or toll free at (877)213-0746.



522 Washington Street, Chillicothe, MO 64601